

High Level - Engagement Plan

PURPOSE OF YOUR ENGAGEMENT

The engagement process seeks feedback on the Policy proposed objectives and principles and seeks to understand key stakeholders' priorities for social infrastructure asset planning and delivery.

Feedback will also inform the development of a Community Facilities Investment Plan. The proposed Investment Plan is a future stage of work and will be subject to a separate Council decision. The proposed Investment Plan will prioritise investment in the development, upgrade or consolidation of community facilities to meet current and future needs.

The proposed Investment Plan excludes Community Buildings in the Adelaide Park Lands which are informed by the Adelaide Park Lands Community Buildings (Sport and Recreation) Policy and Adelaide Park Lands Management Strategy.

Feedback from stakeholders will be sought to:

- Inform the community about the development of the Social Infrastructure (Assets) Policy and seek feedback on proposed objectives and principles from key stakeholders.
- Consult with key stakeholders about their priorities for social infrastructure assets to inform the development of a draft Community Facilities Investment Plan.

BACKGROUND INFORMATION

The Social Infrastructure (Assets) Policy will guide strategic investment in social infrastructure to achieve outcomes aligned with agreed objectives and principles related to community health, well-being, social inclusion, sustainability, and economic development.

Social Infrastructure Definition

Social infrastructure is comprised of the facilities, spaces, services and networks that support the quality of life and wellbeing of our communities. It helps us to be happy, safe and healthy, to learn, and to enjoy life. The network of social infrastructure contributes to social identity, inclusion and cohesion and is used by all people at some point in their lives, often on a daily basis. (Definition: Infrastructure Australia).

Social Infrastructure Assets Definition

This policy focuses on social infrastructure assets, the buildings and spaces that facilitate the delivery of social services by governments and other service providers. While assets are often considered individually, social infrastructure networks play a significant role in supporting liveability, sustainability, and the economy (Definition: Infrastructure Australia).

STRATEGIC LINK

This policy aligns with the Strategic Plan 2024-2028, which highlights social infrastructure as essential for meeting current and future community needs. It supports the 'Our Community' outcome of an inclusive, equitable, and welcoming environment where people feel a sense of belonging.

Social infrastructure is also emphasised in local, state, and federal strategic documents, including the City Plan (CoA), Greater Adelaide Regional Plan (State Government), and the 2021 Australian Infrastructure Plan (Federal Government), as crucial for sustainable population growth.

LEGISLATIVE REQUIREMENTS

Council has no legislative requirement to engage on this policy. Council's Community Consultation Policy will be used to guide the process.

Timeframes	Action	Comment	
5 November 2024 and 12	Report to Committee and	Identify key opportunities	
November 2024	Council on the draft Social	for change to Council policy.	
	Infrastructure (Assets) Policy.		
6 January 2025 to 28	Engagement (eight weeks)	A range of tools will be used	
February 2025		to communicate and seek	
		feedback these include:	
		Social and digital platforms	
		Our Adelaide Engagement	
		Pack with Survey (hardcopy	
		and online)	
		Targeted stakeholder	
		engagement including	
		government agencies, city	
		service providers, local	
		government networks and	

TIMEFRAMES

	with key resident and	
	precinct groups	
	Emails and website.	

LEVEL OF ENGAGEMENT

Level of Engagement	Inform	Consult	Involve	Collaborate	Empower
Goal	One way communication to provide balanced and objective information to assist understanding about something that is going to happen or has already happened.	Two way communications designed to obtain feedback on ideas, alternatives and proposals to inform our decision making.	Participatory process designed to help identify issues and views to ensure that concerns and aspirations are understood and considered prior to our decision making.	Working together to develop an understanding of all issues and interests to work out alternatives and identify preferred solutions for joint decision making.	We may facilitate the process and/or upskill community. Places final decision- making in the hands of the community.
Approach	We will share information about a decision or direction.	We will explore options, gain feedback and an understanding of your concerns and preferences.	We will involve you in the process so your ideas, concerns and aspirations are reflected in the alternatives developed or the final decision.	We will collaborate with you so your advice, innovation and recommendations are included in the final decision that we make together.	We will implement, or support you to implement what you decide.
Role of Stakeholder/ Community	Listen	Contribute	Participate	Partner	Decide

EVALUATION PLAN

Feedback received through the consultation process will be collated and reported to Council via the finalised Social Infrastructure (Assets) Policy and proposed Community Facilities Investment Plan.

The consultation will be evaluated with the following performance indicators:

- Feedback from stakeholders and community members
- Feedback about the process
- Consultation timeframes followed.